

Terms of Service for Annel Ltd. and/or Annel Sp. z o.o.

Definitions

1.1. Services - services provided by Annel Ltd. and/or Annel Sp. z o.o. based in London (UK) and Warsaw (Poland).

1.2. Client - an individual or legal entity using the Services provided by Annel Ltd. and/or Annel Sp. z o.o.

1.3. Unauthorized Use - any action involving copying, using, or disseminating data, trademarks, company names, or addresses of Annel Ltd. and/or Annel Sp. z o.o. without obtaining proper consent or registration. Examples include unauthorized publication of company advertising materials or their modification.

1.4. Responsible Party - Annel Ltd. and/or Annel Sp. z o.o. based in the United Kingdom and Poland.

1.5. Personal Data - any information relating to an identified or identifiable natural person; an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier.

1.6. Agreement - a contract entered into between the Client and Annel Ltd. and/or Annel Sp. z o.o. concerning the provision of Services, the terms of which are set forth in this Terms of Service and any additional documents and agreements between the parties.

1.7. Partners - third-party entities with which Annel Ltd. and/or Annel Sp. z o.o. collaborate to deliver Services, including technical service providers, payment service providers, certified laboratories.

1.8. Consent - the explicit, informed, and voluntary expression of the Client's will, consisting of an unconditional, specific, and conscious expression of consent to the processing of personal data for a specific purpose, made by joining the use of services offered by Annel Ltd. and/or Annel Sp. z o.o.

Services and Collaboration

2.1. Annel Ltd. and/or Annel Sp. z o.o. collaborates with certified laboratories in Europe and the United Kingdom that meet the required ISO standards.

2.2. Our company was established thanks to the diverse experience of our team acquired in recognized corporations, enabling us to offer specialized services at the highest level.

2.3. We aim to provide the best possible customer service, with the goal of achieving complete customer satisfaction.

2.4. Our portfolio includes collaboration with various clients and suppliers from around the world, from small businesses to large corporations.

Acceptance of the Terms of Service

3.1. Acceptance of the Terms of Service

By accessing or using the Services provided by Annel Ltd. and/or Annel Sp. z o.o., the Client acknowledges having read the content of this Terms of Service and agrees to abide by its provisions.

Data Protection

4.1. Annel Ltd. and/or Annel Sp. z o.o. is committed to protecting the privacy and personal data of its clients. All personal data collected in the course of providing Services is processed in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR).

4.2. Personal data is collected solely for the purpose of providing Services and communicating with the Client, and is stored securely, protected against access by third parties.

4.3. Agreements signed by clients are stored properly, protected by additional security measures such as passwords or physical security, to ensure their confidentiality and integrity.

4.4. The Client has the right to access their data, correct it, delete it, or restrict its processing, as well as the right to object to processing and the right to data portability. Information on how to exercise these rights is available directly from the data controller.

Financial Penalties and Consequences of Violating the Terms of Service

5.1. A Client who engages in Unauthorized Use of data, trademarks, company names, or addresses of Annel Ltd. and/or Annel Sp. z o.o. without proper consent or registration is subject to a financial penalty of two hundred thousand pounds (200,000 GBP).

5.2. The financial penalty will be imposed by a court based on applicable legal provisions.

5.3. In the event of a violation of the provisions of this Terms of Service by the Client, especially regarding Unauthorized Use of the company name, data, or other resources of Annel Ltd. and/or Annel Sp. z o.o., the company reserves the right to terminate the agreement immediately and to withdraw all previously registered products from the SCPN (UK Submit Cosmetic Products Notification) and CPNP (Cosmetic Products Notification Portal) databases.

Dispute Resolution

6.1. Any disputes arising from this Terms of Service will be resolved by the court having jurisdiction over the place where the offense was committed within the EU or UK. In the event of damage occurring in the European Union, matters will be heard by a court in Poland, while for damages occurring in the United Kingdom, matters will be heard by a court in the UK.

Limitation of Liability

7.1. Annel Ltd. and/or Annel Sp. z o.o. will make every effort to ensure that the Services provided are of the highest quality; however, the company shall not be liable for indirect, incidental, special, consequential, or punitive damages that may arise from the use of the Services.

7.2. The liability of Annel Ltd. and/or Annel Sp. z o.o. to any Client, regardless of the legal basis of the claims, shall be limited to the amount actually paid by the Client for the Services resulting in the damage, and in any case shall not exceed the amount of 10,000 GBP.

7.3. The above limitations of liability shall not apply in the event of willful breach of duties by Annel Ltd. and/or Annel Sp. z o.o., or in cases where the law prohibits the limitation of liability.

Final Provisions

8.1. This Terms of Service shall enter into force upon publication on the website of Annel Ltd. and/or Annel Sp. z o.o.

8.2. Any changes to the Terms of Service will be communicated to clients through the company's website or by email.

8.3. This Terms of Service has been translated into multiple languages; however, the primary and definitive version of the terms is the Terms of Service in English.